Mission: The Office of Student Academic Success provides exceptional experiences, tools and inclusive opportunities for students to succeed academically throughout their entire Ohio State journey.

Vision: The Office of Student Academic Success will be a national leader in cultivating student success, improving access, retention and graduation rates for all students, and preparing a diverse student body to maximize their potential and create a better future.

Focus Area

I. AFFORDABILITY AND STUDENT DEBT
Improving affordability and reducing student debt

Sub-Goals and Initiatives

1. Improve affordability related to tuition, fees and registration
   a. Reduce total cost of education by mitigating barriers to an on-time graduation
   b. Improve tuition transparency for incoming and current students
   c. Review institutional changes/policies related to registration and enrollment with the view to abate negative financial impact on students
   d. Improve transparency and student awareness of scholarship opportunities
   e. Champion initiatives for increasing need-based scholarships

2. Improve affordability related to cost of living while attending Ohio State
   a. Partner with units university-wide to improve affordability and cost transparency
   b. Support efforts university-wide to reduce textbook costs for students

II. DIVERSE REPRESENTATION
Increasing diversity in the student body

1. Increase enrollment of new undergraduate (NFYS and transfer) URM, first generation and low-income students at the Columbus campus
   a. Strengthen partnerships among admissions, colleges and academic programs
   b. Create awareness in the recruitment and admissions process of the value of the full-range of traits that can contribute to a student being successful at Ohio State
   c. Increase visibility of Ohio State to target populations through enhanced communication
   d. Eliminate/reduce barriers for prospective URM, first generation and low-income students in the admissions and enrollment processes

2. Advocate for representation of URM, first generation and low-income students across programs and services university-wide
   a. Supplement/increase cultural competence of personnel who interact with students
   b. Foster collaboration to increase URM representation in OSAS programs
   c. Engage with university partners to identify opportunities to increase diverse student representation in programs across the university
   d. Engage with university partners to understand and address issues/processes that could negatively impact students from target populations
   e. Increase awareness of university-wide opportunities for students from target populations

III. RETENTION AND GRADUATION
Enhancing retention and graduation of students, with emphasis on undergraduate students

1. Nurture a collaborative culture focused on student success throughout a student’s entire academic journey
   a. Engage with partners university-wide to champion opportunities that will eliminate barriers and maximize a student’s full potential
   b. Improve the tracking and accessibility of data to guide and support students academically
   c. Champion increased support for services and initiatives that address college preparedness

2. Support student-centered advising that is in alignment with reaccreditation standards
   a. Coordinate a data-driven approach that uses intentional intervention milestones to enhance academic advising
   b. Increase and facilitate access to advising tools and resources for the university community

3. Expand transition support for campus-change and transfer students
   a. Provide students with easy access to information and resources that will aid in their transition to the Columbus campus
   b. Implement programs (e.g., learning communities, peer mentor groups) specifically tailored for campus-change students and transfer students to support successful academic and social transitions
   c. Review business processes with the view to improving their effectiveness in the campus-change and transfer processes

4. Promote and scale Ohio State's work with national initiatives aimed at increasing student retention and graduation
   a. Increase awareness of Ohio State’s engagement in national student success initiatives
   b. Work with university partners to review and recommend projects for scale

IV. STUDENT EXPERIENCE
Improving the student experience

1. Collaborate with units university-wide to create more transparency and inclusivity in the student experience
   a. Communicate clear academic pathways for students
   b. Guide and enhance programming to be inclusive and student-centric

2. Champion, in collaboration with university partners, the development of a comprehensive schema of available paths to student success
   a. Leverage university initiatives to support paths to academic success (e.g., GE, Digital Flagship, Enterprise Project)
   b. Provide curricular support to academic units and instructors on OSAS coordinated high-impact practices (e.g. service learning, undergrad research)

3. Facilitate and enhance student academic experiences through personalized engagement
   a. Enhance methods of communication to increase student awareness of available options/paths
   b. Develop targeted programming for specific student populations and programs that could be scaled up for all populations
   c. Encourage and facilitate student connections with faculty/staff who have shared interests and backgrounds
   d. Facilitate easy access to information and resources

V. TALENT AND CULTURE
Strengthening OSAS Talent and Culture

1. Solidify OSAS as an organization based in trust, integrity, collaboration, transparency, and inclusivity
   a. Promote a culture that develops, supports, and honors OSAS staff
   b. Strengthen transparent communication
   c. Promote collaboration
   d. Support staff teams and champion committed leaders
   e. Create an inclusive work environment that recognizes and reinforces University values, behaviors, and practices

2. Foster organizational strength and promote OSAS values
   a. Promote a solution-based mindset to create an effective work environment
   b. Encourage the development of processes that optimize the health of staff and the organization